preserving social media applying principles of digital preservation to social media archiving

dpconline.org



Digital Preservation Coalition

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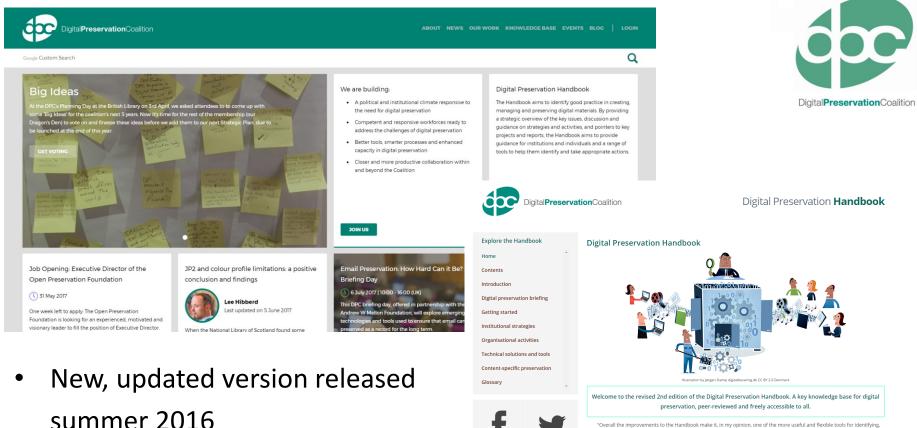


#### Some Key Challenges

- capturing rich, useable
  data for reproducible
  research
- scale & volume
- ethics & user awareness
- lack of standards or best practice
- vulnerability of content

### Digital Preservation Approaches

- defining a Designated
  - Community
- 're'-selection
- risk assessment & policy
- bit preservation
- metadata & documentation
- advocacy



"Overall the improvements to the Handbook make it, in my opinion, one of the more useful and flexible tools for identifying, understanding and getting to grips with practical approaches to the varying challenges of digital preservation. It uses approachable language, clear terminology and provides useful links to case studies and further reading which will be of benefit to students and practitioners alike." *Stefanie Davidson West Yorkshire Archive Service* 

Digital information is increasingly important to our culture, knowledge base and economy. The Handbook, first compiled by Neil Beagrie and Maggie Jones in 2001, is maintained and updated by the DPC. This full revision (the 2nd Edition) has expanded and updated content to cover over 30 major sections (see **Contents**). The 2nd edition was compiled with input; from 45 practitioners and experts in digital preservation under the direction of Neil Beagrie as managing editor and William Kilbride as chair of the Management and Advisory Boards. The Handbook provides an internationally authoritative and practical guide to the subject of managing digital resources over time and the issues in sustaining access to them. It will be of interest to all those involved in the creation and measurement of diriated patients.

 Available on dpconline.org with additional embedded resources, such as short training videos

Written and reviewed by over 40

specialists in digital preservation

## Who Is the Future?



Designated Community (OAIS Reference Model)

- define the main user group
- anticipate future user needs
- extract specialist knowledge to create metadata
- develop user requirements
- useful in lieu of established professional standards and best practice



## **UK Data Service**



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	After Woolwich Twitter Corpus represents social media data collected from Twitter to analyse social reactions to the murder of Drummer Lee Rigby in Woolwich on 22 May 2013. The dataset covers a roughly 12 month span from March 29th 2013 onwards. The data enabled the tracking of the evolution of public perceptions and sentiments in real-time as key events occur. The dataset comprises of a csv format file with Tweet IDs and Date for all collected tweets. All other relevant tweet data have been omitted to comply with the Twitter API Terms of use. In order to recreate the data, utilise the Twitter API to request each tweet by ID.							
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		utilise the Twitt	er API to reque	ist each tweet by ID.				

## **UK Web Archive**

RT @DonFosterMP: In Parliament asking a guestion about live

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From now on, Britain will be a fairer pla Simon Hughes; http://j.mp/8ZcAF9 #jug	ce says Deputy Leader		

# Future-proofing



## 're'-selection

- limited data storage
- restrictions imposed by platform APIs
- personal and sensitive information
- implications of longer time scale: 10 years?
   20? 50?







# social media is vulnerable to loss

LinkedIn is not a storage service. You agree that we have no obligation to store, maintain or provide you a copy of any content or information that you or others provide.

LinkedIn User Agreement

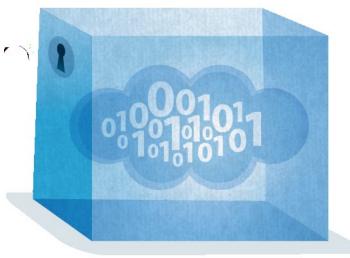
The Twitter Entities shall not be liable for ... any data loss. Twitter Terms of Service



## Future-telling: Bit Preservation

Even if immediate access is not possible....

...preserving the bits, metadata, and documentation is still critical to making social media content accessible in future.



www.digitalbevaring.dk

## Public Awareness



... about linked administrative data

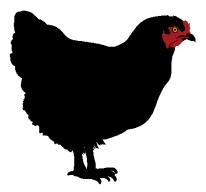
'At the beginning, **low awareness** of the uses of social research drove **scepticism** about its value.'

> 'Later in the dialogues, when participants had learned more about the aims and methods of social research, they tended to be more positive about its value.'

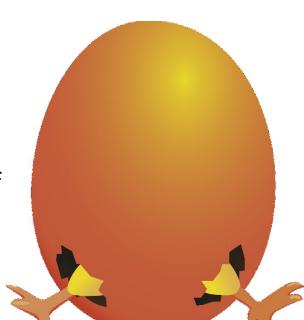
Dialogue on Data Ipsos MORI Social Research Institute

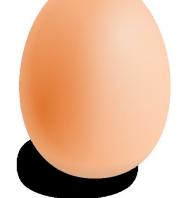
# Advocacy Conundrum





Robust, varied research to demonstrate value of social media as research data





Better, more open platform policies for sharing social media research data

Research has been possible *despite* restrictive platform policies

## Alignment with National Narratives

#### Transparent government & open data initiatives







#### **Follow**

#### Social movements reflected in social media

Egyptian gov't can't diminish #Jan25 revolution: muftah.org/rememberingjan... #l\_participated\_in\_January\_Revolution النايشاركت\_في ثورة \_يناير 12:10 PM - 20.Jan 2016



Remembering the Jan 25 Revolution

The Egyptian government is trying to dissuade protesters from gathering on January 25 to remember the revolution and call for multah.org

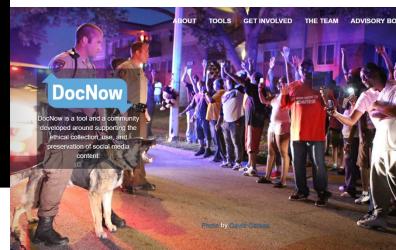
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#### Sky Views: Facebook's fake news threatens democracy

Some of the most viral news stories during the presidential campaign were entirely untrue.

#### Tom Cheshire, Technology Correspondent

Remember when Pope Francis endorsed Donald Trump for president?





# #thanks!